

HOW CAN WE HELP?

An advocate can help address your immediate safety issues or concerns if you feel threatened or are in fear of being harmed. An advocate can meet with you in person at a safe location and help you evaluate disclosure and reporting options.

PRIMARY SERVICES

- Safety planning
- Crisis intervention
- Emergency appointments
- Assistance with reporting & disclosures
- Assistance with injunctions for protection
- Support for civil & criminal justice processes
- Support for Title IX & administrative processes
- Referrals to both on & off campus resources

“This service helped change my life [for the] better. Thank you for providing it and assisting me towards more positive days.”

- Anonymous, March 2018

If you have any questions,
contact an advocate using our
24/7 confidential hotline.

Call 407-823-1200 | Text 407-823-6868

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IMPORTANT NUMBERS

EMERGENCY	911
CAMPUS	
UCF Police (Non-emergency)	407-823-5555
24/7 Victim Advocate (call)	407-823-1200
24/7 Victim Advocate (text)	407-823-6868
Knight Ride	407-823-2424
Counseling & Psychological Services (CAPS)	407-823-2811
Hazing Hotline	407-823-4518
Health Services	407-823-2701
Student Care Services	407-823-5607
Student Conduct	407-823-4638
Student Legal Services	407-823-2538
Title IX	407-823-1336

COMMUNITY PARTNERS	
Orange County Sheriff (Non-Emergency)	407-836-4357
Orlando Police Department (Non-Emergency)	407-246-2470
Seminole County Sheriff (Non-Emergency)	407-665-6650
Harbor House (Orange County)	407-886-2856
SafeHouse of Seminole (Seminole County)	407-330-3933
Help Now (Osceola County)	407-847-8562

HOTLINES	
Lifeline	800-273-8255
Sexual Assault Hotline (Orange & Osceola County)	407-497-6701
Sexual Assault Hotline (Seminole County)	407-321-7273
Child & Elder Abuse Hotline	800-962-2873

Main Office Location
University Tower
12201 Research Parkway, Suite 450
Orlando, FL 32826
Office Hours: 8 a.m.-4:30 p.m. Monday-Friday

Main UCF Campus Location
Student Health Center
Orange Pod, Second Floor
Office Hours: 10 a.m.-3 p.m. Monday-Friday

Downtown Campus Location
UCF Victim Services
398 West Amelia Street
Office Hours: 8 a.m.-4:30 p.m. Monday-Friday

FOR MORE INFORMATION

- ☎ 407.823.2425
- ✉ ASKANADVOCATE@UCF.EDU
- 🌐 VICTIMSERVICES.UCF.EDU

options **compassion** Resilience healing
CONFIDENTIAL
ADVOCACY 24/7 Hotline
Resources **referrals** Respect
SURVIVOR SUPPORT SERVICES
empowerment **TRUST** believing
encouragement Dignity
Support CARE **empathy**
CRISIS INTERVENTION
choice Validation safety planning
equality **ACCEPTANCE** **CARING**
Awareness INTEGRATION solutions
education reassurance **change** rights
Prevention
TRUTH RECONNECTION preparation
justice awareness
Outreach **community**
inspiration acknowledgment
voice **DEDICATION** activism
trauma informed care Well-being

CONFIDENTIAL VICTIM SERVICES

UNIVERSITY OF CENTRAL FLORIDA • ORLANDO, FL



UCF VICTIM SERVICES provides confidential support and services to all members and visitors of the UCF community who have been impacted by crime, violence, or abuse on or off campus.

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“My advocate helped me so much with my situation and made me feel very safe. They informed me of all the options I had available to me. She was an excellent victim advocate.”

- *Anonymous, February 2017*

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WE OFFER

1. Support
2. Crisis intervention
3. Options
4. Information
5. Resources and referrals
6. Practical assistance



UCF Victim Services can provide a wide range of support services for victims.

Most Common Issues

Assault: unlawful physical attack or threat of physical harm

Domestic/Dating Violence: physical, sexual, emotional, psychological, or financial abuse by a current or former intimate partner

Harassment: causing emotional distress to another person for no legitimate purpose

Hate Crime: criminal offense motivated by an offender’s prejudice

Identity Theft: personal information is stolen and used without your permission

Robbery: taking or attempted taking of anything of value by force

Sexual Assault: any unwanted sexual contact without your consent

Stalking/Cyberstalking: pattern of behavior directed at a specific person that would reasonably cause fear

Theft/Larceny: taking money or property with no force or threat of force



COMMUNITY OUTREACH

Victim Services provides prevention awareness educational programming and training in many areas related to our services. We encourage professors, student organizations, academic and administrative departments, and other organizations affiliated with UCF to request a program that meets the group’s needs.

Presentations can be customized for the audience with advance notice. Our programs can be interactive and informational.

- Intimate partner/dating violence
- In Her Shoes (interactive intimate partner violence activity; requires 1.5-2 hours)
- Sexual violence
- Stalking
- Reactions to victimization
- What to do if someone discloses to you
- Crisis intervention
- Self-care
- Victim services program

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If you are interested in scheduling a presentation or require more information, please email askanadvocate@ucf.edu or call 407-823-2425.